

radialsystem Hygiene Practices – Artistic Events

20.10.2020

The following set of hygiene practices shall be in force as a directive for all persons involved in artistic events at radialsystem. These practices are based on recommendations issued by the Robert Koch Institute, the occupational health and safety standards set by the Federal Ministry of Labor and Social Affairs, and the recommended guidelines produced by the Research Institute for Exhibition and Live-Communication (R.I.F.E.L.). In accordance with current developments and research developments, individual points or the entire set of practices will be continuously updated and adapted as necessary.

1. Advance Booking and Box Office

Contactless ticket purchase: Tickets may be purchased exclusively online or by telephone via radialsystem. All tickets will be sent electronically (including tickets for press, guest lists, and accompanying persons). There is no box office at radialsystem, nor is it possible to collect tickets on site. However, radialsystem staff are happy to answer any questions before the event.

In order to track possible infections, we are obliged to record the contact details of all visitors. This data is stored in accordance with data protection regulations and will be deleted after four weeks.

Please note that participation in the event is not possible if, in the last 14 days, you have had contact with a person suffering from COVID-19 or if you yourself suffer from an upper respiratory tract infection.

2. Foyer and Admission

Signs will guide audience traffic to advance in one direction. The smooth flow of visitors and the observance of required distancing shall also be managed by admission personnel.

Both the main entrance in the foyer and the front emergency exit door will be open. The double doors in the Side Hall on the Spree side and the glass doors in the foyer leading to the Spree Terrace are to be used to exit the building and will be opened wide. Disinfectants are available at all entrances and sanitary facilities.

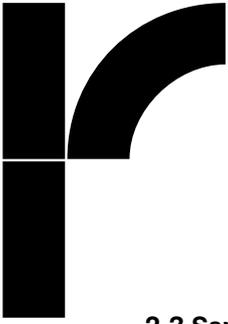
All guests as well as the staff and the artists are asked to wear a mouth and nose mask whenever they move throughout the building. The use of fans must be avoided throughout the building, as fanning the air contributes to the spread of aerosols.

2.1 Cloakroom

Unfortunately, we are unable to offer cloakroom access at this time, as adherence to the minimum distance required for our guests and staff cannot be guaranteed.

2.2 Gastronomy

Gastronomic services in accordance with applicable hygiene regulations can only be offered in exceptional cases due to limited space capacities. Relevant information specific to each individual event can be found on our website.



2.3 Sanitary Facilities

In order to maintain the minimum distance of 1.5 metres in the lavatories located on the ground floor, usage is limited to two people at any one time.

2.4 Admission Verification

Our admission staff usually checks tickets directly at the entrance to the event room; depending on the weather and the event in question, tickets may also be checked outdoors or in the foyer. All tickets must be presented in digital or printed form and submitted to contactless scanning. It is mandatory for staff and audience to wear a mouth and nose mask during admission. The doors to the event room will remain open for the duration of the admission period so that the touching of door handles can be avoided.

2.5 Admission to the Event Space

If possible, admission will be granted in smaller groups according to seat row in order to restrict the number of persons. In accordance with the standard seating plan in the Main Hall, admission will be granted by admission personnel in three sections: rows 1-5, rows 6-10, and rows 11-14. It is also mandatory for staff and audience to wear a mouth and nose mask during the seating process.

3. During the Event

3.1 Seated Guests

Seated guests may remove their mouth and nose masks and the minimum distance to other persons and/or groups is maintained by seat placement. Our guests are asked to wear a mouth and nose mask when making their way to the bar and when leaving their seats. The use of fans must be avoided, as fanning the air contributes to the spread of aerosols.

3.2 Additional Measures

One person from the admissions staff will be on site throughout the entire event to assist visitors who wish to leave the event space early. In order to maintain social distancing, other guests may be asked to stand up. Surfaces will be disinfected directly afterwards, if possible.

3.3 Aeration

In order to reduce the viral load of aerosols, the entire event room will be aerated at regular intervals in accordance with the specifications issued by the Senate. During the aeration break, guests will be asked to remain in their seats.

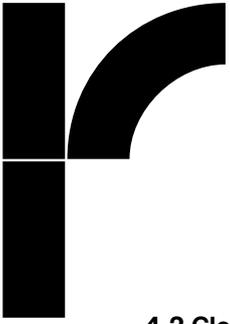
3.4 Exiting the Event Space

Exiting shall take place simultaneously via as many doorways as possible. Our guests and staff are again asked to wear a mouth and nose mask. The doors to the event room will remain open for the duration of the exit period so that the touching of door handles can be avoided.

4. Other

4.1 Events in the Studios/Cube and/or on the Deck

In the case that events take place on the upper floors of the building, staircases are to be used in one direction only, with clearly signaled and separate entrances and exits. The lift may only be used by one person at a time. We therefore request that the use of the lift be made accessible for people who are in possession of a disability ID card or who are only able to use the stairs in exceptional cases. Admissions personnel are happy to assist you in accessing the lift and staircases.



4.2 Cleaning

The event space will be aerated once more prior to the admission of the audience. Following the final rehearsal, the stage will be cleaned in accordance with the regulations stipulated in the “Hygiene Practices for Rehearsals rs.” For the entire duration of the period during which guests are in the building, lavatories will be repeatedly cleaned by additional staff. The front-of-house staff will provide for the disinfection of all objects, furniture, or other surfaces during the event as well as between two consecutive events.